Return Policy

Vitality accepts total responsibility to deliver maximum satisfaction with any product you have ordered from us. In case you are dissatisfied with any Vitality product you have purchased, we assure to accept returns within 9 days as per following norms:

Damaged / Defective:

Just in case, any Vitality product you have ordered is not received in perfect condition and turns out to be damaged, defective, or different from order placed by you, it may be returned.

For a refund or an exchange of the product within 9 days from the date on which these goods are delivered, it must fulfill following requirements:  
The product must be unused, in the same condition while you received it, in its original packaging with original tags. Please note that products damaged at the time of use do not qualify for a refund or replacement from Vitality.

We recommend you to not accept delivery of any item whose outer packaging is damaged or tampered. Please feel free to contact customer service, if you open the packaging and discover that the item is damaged. In case we are unable to replace the damaged / defective product, we will refund your money.

In case of return you have to return through third party courier and you have borne the return fees.